



TECH TIPS

Dixie Part Numbers: TBA

Applications: 2010 Buick Enclave (with Navigation Radio)
2010 Chevrolet Traverse (with Navigation Radio)
2010 GMC Acadia (with Navigation Radio)
2010 Saturn Outlook (with Navigation Radio)

Condition: The operator of the vehicle may complain that the vehicle will not crank and that the battery goes dead.

Cause: A potential cause for the above condition is that the CD/DVD eject button has become stuck. If the button gets stuck it prevents the radio from going into the sleep mode leaving a high quiescent (parasitic) drain on the battery. This may cause the battery to run down to the point that it can no longer start the engine.

Correction: Follow the manufacturer's diagnostic and repair procedures for testing for excessive drain and to verify if the radio is the cause of the drain. *TSB-006* describes some basic procedures for testing quiescent draw.